

PRESENTERS



Donella Hammond, Legal Aid Services, Wellington

Donella is an advisor in the Operations Support and Improvement team where she assists with the implementation and maintenance of legal aid applications, policies and procedures that impact on granting and debt management. She has taken a lead role in developing the operational policies and procedures to support the family justice system changes within Legal Aid Services.



Sarah Kelly, Provider and Community Services, Wellington

Sarah is advisor in the Legal Aid team in Provider and Community Services where she assists with managing the Quality Assurance Framework for legal aid lawyers. She has been involved in developing the operational policy and is responsible for the Quality Assurance policy and procedure changes that support the new Family Legal Advice Service.



Michele McCreadie, Legal Aid Services, Wellington

Michele leads the business unit that covers Legal Aid Service Delivery, Legal Aid Debt Management and Operations Support and Improvement. She is responsible for delivering customer focused, efficient and effective legal aid services. Michele has previously worked in a number of senior and project roles in the public sector both in New Zealand and the United Kingdom.

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